

What we promise

- To deal with all our customers in a fair and open manner
- To provide a friendly and helpful service
- We will respect the confidentiality of our customers and their information
- Customers will be provided with clear and accurate information
- All customer queries will be responded to promptly and impartially
- Kerry Local Authorities will have regard to Equal Status legislation in its dealings with customers
- We will endeavour to provide a staff member who can specifically deal with your query
- We will endeavour to accommodate customers who wish to conduct their business through Irish.

You can also write, or e-mail your comments or complaints to:

Kerry County Council Customer Services
Corporate Affairs Department
Áras an Chontae,
Rathass,
Tralee,
Co. Kerry

E-mail: customerservices@kerrycoco.ie